



Forshaw assurance with ISO 9001-2008 accreditation

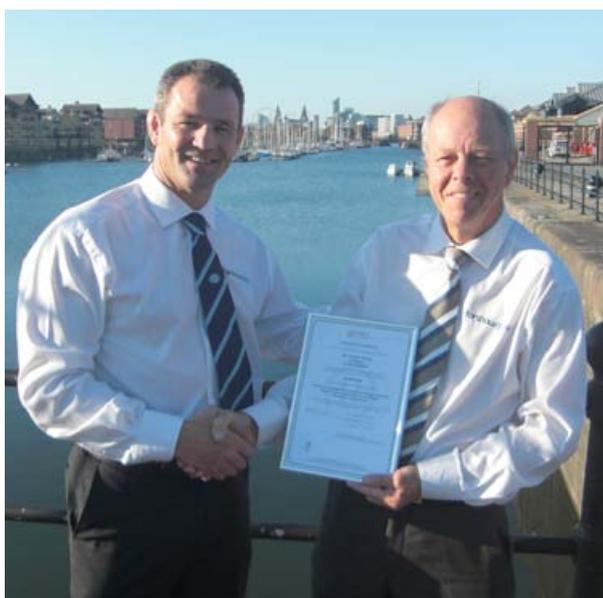
We are delighted to tell you that the Forshaw Group, including our newly launched Broker Alliance, has been awarded ISO 9001-2008 accreditation by Lloyds Register Quality Assurance (LRQA), the global certification body for quality, health and safety, and environment services.

As leading providers of claim management services to the construction industry in your area, we believe we are one of the first to win this coveted accreditation and, as such, look forward to bringing its value to the table in support of your claim management requirements.

We know that many of you prefer to have the assurance of dealing with ISO 9001-2008 accredited companies as do many of the construction industry accreditation bodies.

Not only does it prove ongoing conformance to standards, but also streamlines approval processes which in turn saves valuable time, money and resources.

Prior to accreditation the Forshaw Group had already been pioneering an online 'Client Information Management System' which logged the stages and progress of each contract to provide transparency for clients and policy holders. This now serves to confirm the processes operating under the company's accredited business management system, including conformity to service level agreements.



Liam Hanlon, Director Forshaw Group (left) with Malcolm Studholme, Health and Safety Advisor, Forshaw Group receive their certificate for ISO Accreditation.

An important function of any management system is the ongoing monitoring and measurement of it to maintain conformity to the standards set. This is done both internally and externally to a schedule and any non compliances or non conformities are addressed with the appropriate corrective and preventive action.

It has been a challenging exercise that has tested both the company and its staff. Its value to you is that we are now able to demonstrate that our systems will meet your needs consistently and that these are regularly audited to show performance against service level. Its value to us is that we can now take our business to the next level in terms of the credibility and reassurance we can demonstrate to our current and prospective clients.

To contact us for further information please call 0844 880 6767 or visit our website.

